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INTERACTION OF VERBAL AND NONVERBAL COMMUNICATION MEANS IN THE FRENCH LANGUAGE

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Abstract

This article analyzes the interaction of verbal and nonverbal means of communication, highlighting their significance in interpersonal interaction. The first section examines verbal means such as vocabulary, grammar, and intonation, as well as their impact on the comprehension of messages. The second section focuses on nonverbal means, including gestures, facial expressions, posture, and the use of space. The author emphasizes how these two types of communication means complement each other, forming a more complete perception of the speaker's intentions and emotions. Cultural differences in the interpretation of nonverbal signals and their role in effective communication are also discussed.

Keywords: Verbal communication, nonverbal communication, gestures, facial expressions, intonation, interpersonal interaction, paralinguistics, proxemics, cultural differences.

Introduction

Communication is a complex process that involves both verbal and nonverbal means. Verbal means refer to the use of words, while nonverbal means encompass gestures, facial expressions, intonation, posture, and other forms of nonverbal behavior. The interaction between these two types of communication tools plays a crucial role in information transmission, emotional expression, and social

Interaction

The interaction of verbal and nonverbal communication means is an important topic studied in the fields of psychology, linguistics, and sociology. Verbal communication includes words and language, whereas nonverbal communication covers gestures, facial expressions, intonation, and other visual or auditory



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signals. This interaction plays a key role in communication by shaping the overall perception of the conveyed information.

Verbal and nonverbal communication represent the act of transmitting a message, which can occur either verbally (orally or in writing) or nonverbally (through bodily signals) for a specific purpose. The message is sent in order to convey knowledge, emotions, or intentions.

Verbal communication tools play a key role in transmitting knowledge, emotions, and intentions between individuals. They include various aspects of language use that enable us to interact effectively with one another. Let us consider the main components of verbal communication:

1. Word and Vocabulary

Vocabulary: This is the overall set of words available to the speaker. A rich vocabulary allows for more precise and diverse expression of thoughts.

Word choice: Determines how information will be perceived. For example, the use of simple or complex words depending on the audience.

2. Grammar

Rules of sentence construction: Grammatically correct sentences help avoid misunderstandings and ensure clarity in communication.

Syntax: Adapting word order can change the meaning of a statement (e.g., declarative vs. interrogative sentences).

3. Intonation and Accent

Tone of voice: Intonation can convey emotions such as joy, anger, or irony. The same set of words can sound different depending on the intonation.

Accent: Elements of accent can influence the perception and understanding of speech and may also indicate cultural background.

4. Levels of Communication

Formal level: Use of standard language and professional terminology in official or business contexts.

Informal level: A more relaxed style of communication, involving colloquial language and dialects in friendly settings.



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5. Rhetorical Devices

Metaphors and similes: Help make speech more vivid and memorable.

Rhetorical questions: Engage the listener and provoke thought.

6. Communication Structure

Logical sequence: Maintaining a clear structure (introduction, main body, conclusion) helps the audience assimilate information.

Conciseness and clarity: Brevity and precision help maintain the audience's attention and avoid unnecessary information.

Nonverbal Means of Communication

Nonverbal communication provides additional context and emotional coloring to verbal messages. It includes:

Gestures — hand and body movements that emphasize words.

Facial expressions — facial movements that convey feelings and emotions.

Tone of voice — intonation, volume, and speech tempo, which can alter the meaning of what is said.

Research shows that nonverbal communication can account for up to 93% of overall message perception, highlighting its importance in the communication process[^1].

Nonverbal communication refers to the ways of conveying information and emotions without the use of words. It plays an essential role in our daily interactions, adding an additional layer of meaning to verbal messages and facilitating better understanding between interlocutors. Let us consider the main categories of nonverbal communication.

1. Gestures

Indicative gestures: Used to emphasize and reinforce verbal messages; they can express various emotions or states.

Emotional gestures: For example, expressive hand movements when narrating something important or exciting.

2. Facial Expressions

Facial expressions: Convey a wide range of emotions (joy, sadness, anger, surprise). Facial expressions often speak louder than words, allowing better insight into the emotional state of the interlocutor.



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Eye contact: The presence or absence of eye contact can indicate levels of confidence, interest, or openness in communication.

3. Body Position (Kinesics)

Posture: An open or closed posture can reveal a person's willingness to interact. An open posture suggests accessibility, while a closed one may indicate defensiveness or reservation.

Orientation: The body's positioning in relation to the interlocutor can signal the degree of interest or engagement.

4. Spatial Relations (Proxemics)

Personal space: The distance between speakers can vary depending on cultural norms and the level of intimacy. Respecting personal space is crucial for comfortable communication.

Position in space: For instance, close proximity may indicate trust, while greater distance may signal formality or tension.

5. Tactile Sensations (Haptics)

Touch: Touch can express support, affection, or, conversely, aggression, depending on the context. For example, a hug can symbolize warmth and friendship, whereas a firm grip on the shoulder might suggest authority or control.

6. Paralinguistics

Timbre, speed, and volume of voice: These aspects can strongly influence how a message is perceived. For example, raised volume may signal passion or aggression, whereas a soft voice may be perceived as uncertainty.

7. Appearance

Clothing and style: The way a person dresses can significantly influence perceptions of their professionalism, status, and personal characteristics.

Hygiene and grooming: Personal appearance can reflect respect for oneself and for others.

Verbal and nonverbal means of communication complement each other. For example, coordinated gestures and facial expressions can reinforce a message, whereas contradictory nonverbal signals may cause confusion or



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misunderstanding. This interaction has practical applications in various fields, including:

Education: Teachers use nonverbal signals (such as facial expressions and gestures) to maintain students' attention and explain complex topics.

Business: Successful negotiations are enhanced through nonverbal indicators of confidence, such as direct eye contact and an open posture.

Psychology: Psychologists study how nonverbal signals can influence the perception of personal relationships and social interactions.

Conclusion

The interaction between verbal and nonverbal means of communication is a complex and multifaceted process that plays an important role in our daily communication. Understanding and being aware of this interaction can significantly enhance the quality of interpersonal relationships and reduce the risk of misunderstandings. Mastering nonverbal signals alongside verbal communication can make interactions more effective and meaningful.

The interplay between verbal and nonverbal communication significantly affects the quality and depth of interpersonal interactions. Understanding and skillfully using these means improves communication abilities, allows for more accurate transmission of thoughts and emotions, and enhances the ability to perceive information from others. Effective use of both types of communication tools fosters deeper and more meaningful connections between people.

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